NATIONAL CERTIFICATE

Business Analysis Support Practice

SAQA ID	NQF LEVEL	CREDITS	DURATION	QUALITY PARTNER
63769	5	138	12 Months	MICT SETA

OVERVIEW

Business analysis is a vital instrument within the business environment to ensure that information technology is able to provide effective solutions for business enterprises. The development of business analysts through a suite of qualifications will have a positive impact on the broader economy of South Africa. It will also assist with bringing South Africa inline with international trends and satisfy industry requirements, at the same time bridging the skills gap in the ICT sector.

WHAT YOU WILL BE ABLE TO DO

- Interact in a business environment.
- Perform activities to assist with requirement specification.
- Provide support on the analysis of the requirements.
- Perform activities to assess that the requirement specifications have been met.

MODULES

- Analyse and apply different Information and Communication Technology (ICT) Systems Development Lifecycle (SDLC) models for a given scenario
- Apply a systems approach to decision making
- Apply and explain the generic business process and value chain model
- Apply basic principles of requirements-related modelling
- Apply information gathering techniques for computer system development
- Assist in researching the problem and the solution within a consulting context
- Demonstrate an understanding of business applications and systems
- Develop and implement specifications to achieve the desired product or service
- Model and design business processes and workflow
- Observe and record the findings of a business requirements gathering session
- Demonstrate an awareness of ethics and professionalism for the computer industry in South Africa
- Demonstrate an understanding of the external environment of business
- Develop and maintain effective working relationship with clients

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- Explain the principles of business and the role of information technology
- Operate in a professional manner utilising trouble shooting techniques while applying creative thinking processes
- Use communication techniques effectively
- Apply efficient time management to the work of a department/division/section
- Create and manage an environment that promotes innovation
- Demonstrate logical problem solving and error detection techniques
- Demonstrate the application of performance management
- Develop a project quality management plan for a simple to moderately complex project
- Investigate implementation options for Information Technology (IT) solutions
- Support the project environment and activities to deliver project objectives

ENTRY REQUIREMENTS

NQF LEVEL 4 Qualification

ASSESSMENT

Formative assessments conducted during the learning process will consist of written assessments, simulation in a practical environment and a number of self-assessments.

Summative assessment consists of written assessments, assignments and simulation in a practical environment, integrating the assessment of all unit standards and embedded knowledge. Summative assessments is only conducted once the learner has demonstrated proficiency during formative assessment.

LEGACY QUALIFICATION

This SETA-registered qualification is being phased out. Last date for new enrolments: 01 December 2026. Ask us about the QCTO occupational replacement.

Run this qualification as a learnership

Request a proposal: www.gcc-sd.com/request-a-proposal?qualification=business-analysis-support-practice-63769

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